



**V.V.VANNIAPERUMAL COLLEGE FOR WOMEN**  
(Belonging to Virudhunagar Hindu Nadars )  
An Autonomous Institution Affiliated to Madurai Kamaraj University  
Re-accredited with 'A' Grade (3<sup>rd</sup> cycle) by NAAC  
Virudhunagar - 626 001



## INTERNAL QUALITY ASSURANCE CELL

### Report on Student Satisfaction Survey

2020-2021

The main purpose of conducting Student Satisfaction Survey (SSS) is to gain actionable data to improve teaching and learning requirements and infrastructure of the college. This survey gives a chance for the students to share their views regarding the curriculum, infrastructure and overall functioning of the college. Student Satisfaction Survey was conducted on 5.5.2021 for the Academic Year 2020-2021,

SSS was conducted through the Google form and the data related to various aspects about the college were collected from the students of both UG and PG Courses. SSS for I UG, II UG & I PG students mainly focused on curriculum and infrastructure aspects whereas the SSS meant for the III UG and II PG students covered overall aspects of the college, i.e., Learning Resources and Progress, Teaching and Evaluation, Infrastructure, Teacher-student Relationship, Schemes and Opportunities for Employment, Promoting Research Culture, Student Support and Progression, Means to mould Student's Personality and Chances to acquire Leadership.

Student Satisfaction Survey reveals that the students were well satisfied with the design of curriculum and the overall infrastructure of College that facilitates learning. The supports provided by the teachers attend the online classes and examinations, 'Hygienic drinking water facility' transport facilities and other amenities in the college were also rated as very good.

Based on the survey, it was found that the students expect much more provisions related to Internet/Wi-Fi facility, access to DTP /Xerox, ATM, Bank Extension Counter. They also felt the need for maintenance and cleanliness of wash rooms.

**IQAC Coordinator**

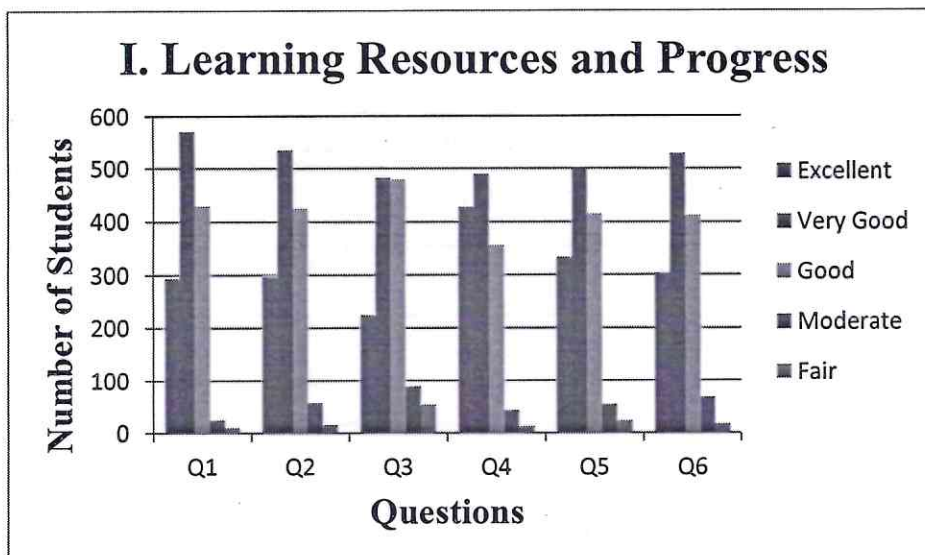
**Dr. R. Barani**  
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**PRINCIPAL**

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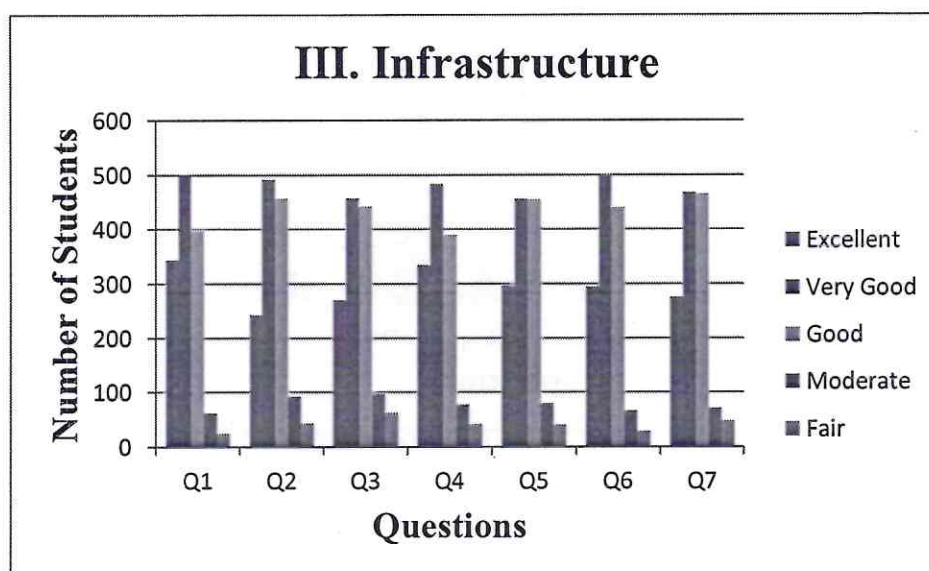
## I. Learning Resources and Progress



97% of 1328 students who participated in the survey responded 'good' to 'excellent' to the question on 'Relevance of the course content to the student's needs', 95% of the students expressed that 'Availability of books, journals, magazines in the general and department libraries' as 'good' to 'excellent' and the remaining 5% of them expressed their dissatisfaction. There was a positive response of 89.2% to the question on the 'Usage of Technical aids such as LCD, Laptop, Computer, OHP' while 10.8% expressed their dissatisfaction. 36.89% of the students opined that the support provided by the teachers to attend the online classes and examination as very good. 94.2% appreciated the mode of organization of seminars, conferences, workshops and guest lectures' while the remaining 5.8% of them expressed that it was average and fair. 39.75% (528) of students opined that the teachers motivated them for 'Promotion of skill development for jobs and life'.

### III. Infrastructure

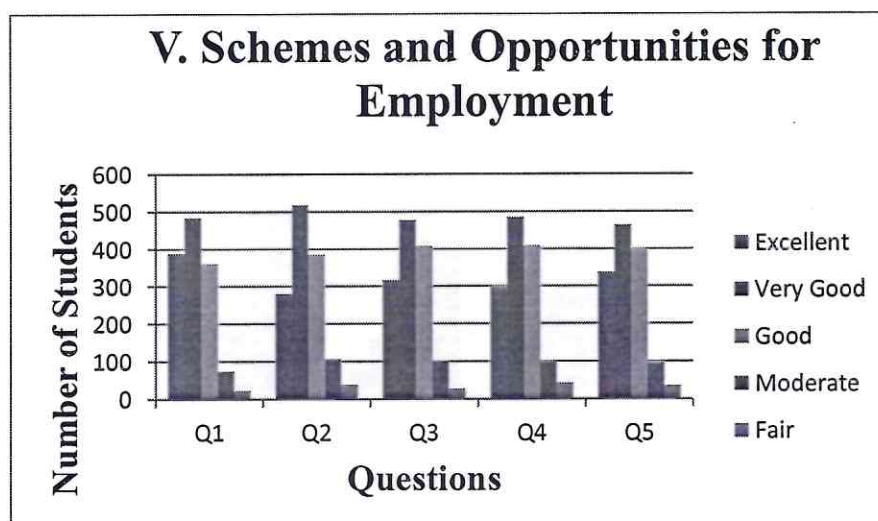
S.No.	Questions	Particulars	Excellent	Very Good	Good	Average	Fair
1	Availability of Spacious ventilated Classrooms, Multipurpose Hall & Seminar halls	Q1	344	500	397	62	25
2	Feel at home hostels with 24x7 medical care	Q2	243	492	457	92	44
3	Stationery Store and Canteen with variety of supplies	Q3	270	457	442	96	63
4	Facilities of RO water, Transport & uninterrupted power supply	Q4	335	483	390	78	42
5	Access of DTP /Xerox, ATM, Bank Extension Counter Facilities	Q5	296	456	455	80	41
6	Promoting eco-friendly campus	Q6	295	498	440	66	29
7	Innovative initiative-suspended coffee	Q7	276	468	465	71	48



Among all the components, 93.44% of the students have given highest rating for the 'Availability of Spacious ventilated Classrooms, Multipurpose Hall & Seminar halls'. Other facilities of the College viz., hostel and medical care, Stationery Store and Canteen, RO water, Transport, DTP /Xerox, ATM, Bank Extension Counter, etc. were also rated as excellent around by 25% of students.

## V. Schemes and Opportunities for Employment

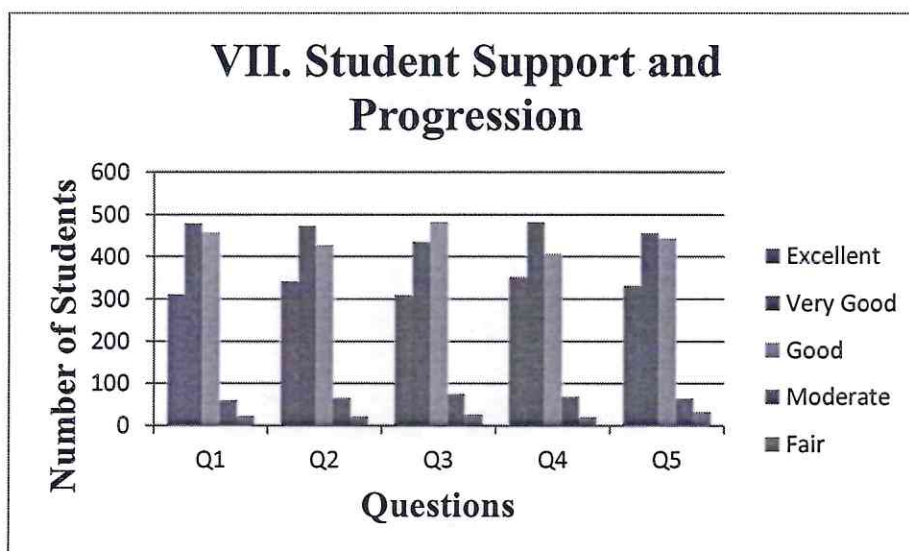
S.No.	Questions	Particulars	Excellent	Very Good	Good	Average	Fair
1	Functioning of Placement Cell	Q1	389	483	361	74	21
2	On-campus and Off campus job fairs	Q2	281	517	386	106	38
3	Functioning of Women Empowerment Cell, Entrepreneurship and Talent Development Cell	Q3	317	477	408	99	27
4	Availability of Job –oriented and Skill –oriented courses	Q4	296	485	409	96	42
5	Intensive coaching for competitive examinations	Q5	338	464	396	95	35



92.8% of the students who participated in the survey opined that the functioning of placement cell was good to excellent whereas the remaining 7.2% of them noted that they were fair and average. 89.15% of the students opined that the 'On-campus and Off campus job fairs' organized by the placement cell was good to excellent while the remaining 10.85% of them stated that it was average and fair. 35.9% of the students expressed that the 'Functioning of Women Empowerment Cell, Entrepreneurship and Talent Development Cell' were very good. 36.5% of the students opined that 'Availability of Job –oriented and Skill –oriented courses' were very good and 35% of the students stated that 'Intensive coaching for competitive examinations' was very good.

## VII. Student Support and Progression

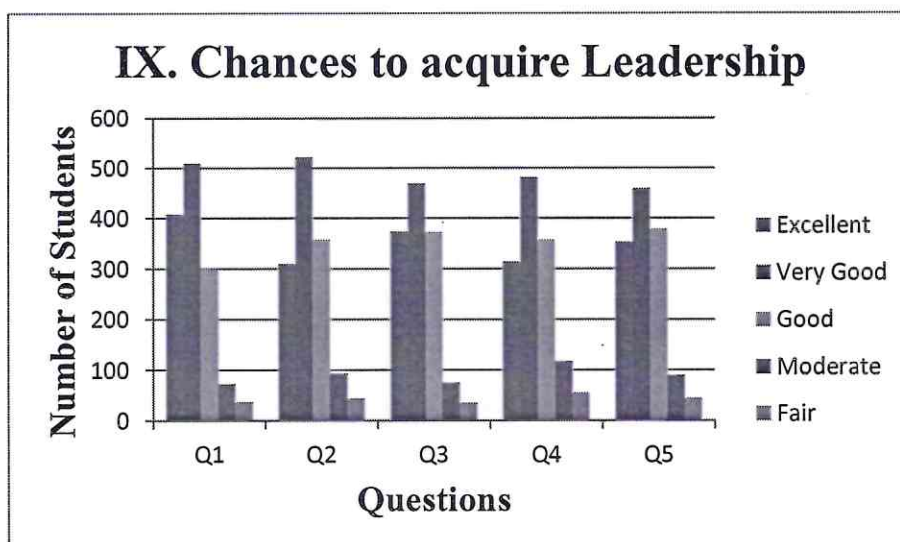
S.No.	Questions	Particulars	Excellent	Very Good	Good	Average	Fair
1	Remedial Coaching and Teaching	Q1	311	479	457	59	22
2	Courses for hostel students – Typing, Tailoring, Sewing, Cooking & Hindi classes	Q2	342	473	427	65	21
3	Financial assistance to the needy students from welfare funds	Q3	310	435	482	75	26
4	Cash Awards /Gold Medals/ Prizes to Winners/ Sports celebrities/ Best outgoing students	Q4	352	482	407	68	19
5	Fee concession to sports students	Q5	332	456	443	64	33



The students' opinion about the student support and progression is presented in Fig. 6. The students are highly satisfied with the 'Cash Awards /Gold Medals/ Prizes to Winners/ Sports celebrities/ Best outgoing students'. 36% of the students rated that 'Remedial Coaching and Teaching' and 'Courses for hostel students – Typing, Tailoring, Sewing, Cooking & Hindi classes' as very good. 36% of the students opined that 'Financial assistance to the needy students from welfare funds' as good and 34% of the students expressed that 'Fee concession provided to sports students' was very good.

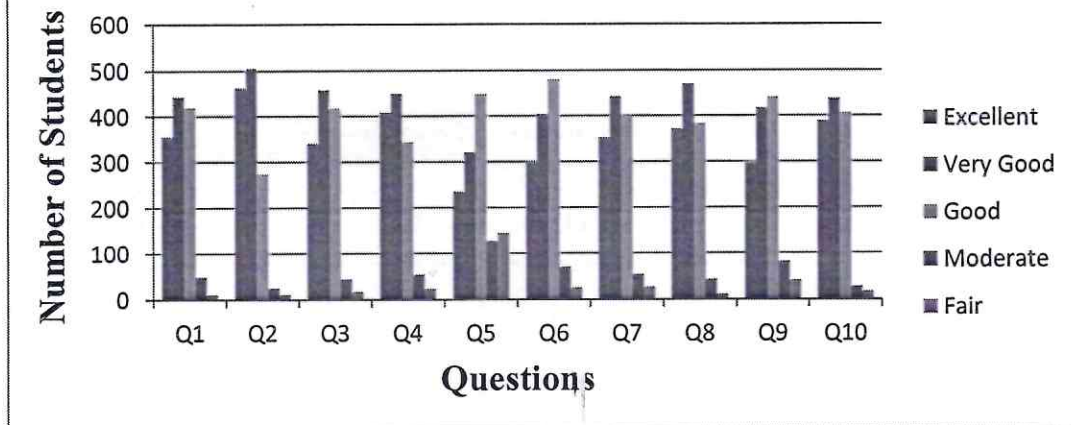
## IX. Chances to acquire Leadership

S.No.	Questions	Particulars	Excellent	Very Good	Good	Average	Fair
1	Democratic election for Student's Union Cabinet	Q1	408	510	298	74	38
2	Formation and function of Union Cabinet & Hostel Cabinet	Q2	310	522	358	94	44
3	Students' representation in Student Service Forums / Class	Q3	374	469	373	76	36
4	Interaction with Principal/Managing Board	Q4	315	482	358	118	55
5	Team Spirit in Sports and Social Welfare Activities	Q5	353	460	379	91	45



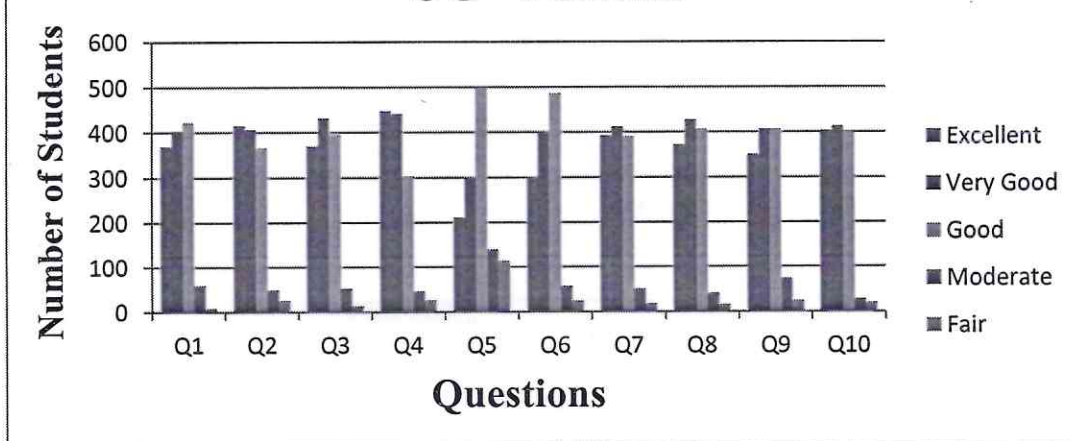
From the above table, it was inferred that nearly 38 % of the students opined that the formation and function of 'Union Cabinet & Hostel Cabinet' and democratic election for student's 'Union Cabinet' were very good. 13% of the students felt that the 'Interaction with Principal/Managing Board' was average and fair. 35% of the students viewed that 'Students' representation in Student Service Forums / Class' and 'Team Spirit in Sports and Social Welfare Activities' were very good.

## Student Satisfaction Survey ( 2020-2021) UG - II YEAR



It was clear from the above table that 34.6% of the students rated that 'Infrastructure of the College, spacious and ventilated class rooms' as very good. Out of 1278 students surveyed, 505 stated that the support provided by the teachers to attend the online classes and examination as very good and 458 viewed that to keep up clean and eco-friendly campus with uninterrupted power supply as very good. 35.1% have rated Hygienic drinking water facility as very good. 35% of the students expressed that the maintenance and cleanliness of wash rooms was good. 37.5% of the students expressed that transport and conveyance facilities offered by the college to them was good. 443 students opined that support and assistance provided by office staff as very good. 36.7% of the students rated that accessibility of library sources and online educational resources as very good and the provision of amenities such as Store, Canteen, Xerox center, DTP, Bank Extension Counter & ATM was rated as good by 34.5% of students. 34.2% of the students' stated digital mode of communication was very good.

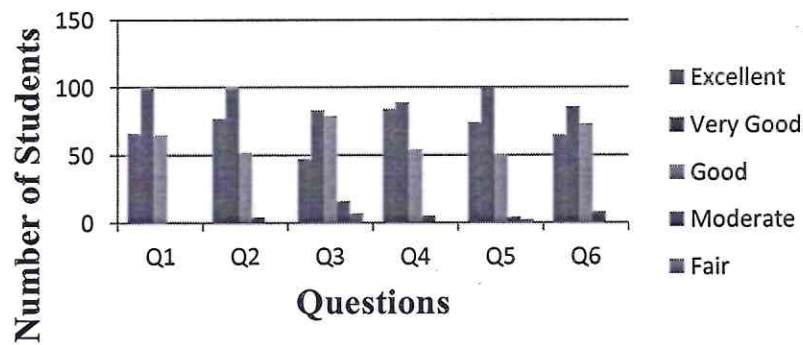
## Student Satisfaction Survey ( 2020-2021) UG - I YEAR



From the above table it was inferred that among all the components, 35.3% of the students have given highest rating for the statement 'Hygienic drinking water facility'. 33.4% of the students rated that 'Infrastructure of the College, spacious and ventilated class rooms' as good. Out of 1263 students surveyed, 415 stated that the support provided by the teachers to attend the online classes and examination as excellent and 432 viewed that to keep up clean and eco-friendly campus with uninterrupted power supply as good. 39.5% of the students expressed that the maintenance and cleanliness of wash rooms was good. 38.5% of the students expressed that transport and conveyance facilities offered by the college to them was good. 412 students opined that support and assistance provided by office staff as very good. 32.2 %of the students rated that accessibility of library sources and online educational resources and the provision of amenities such as Store, Canteen, Xerox center, DTP, Bank Extension Counter & ATM as good. 32.77% of the students' stated digital mode of communication was very good.



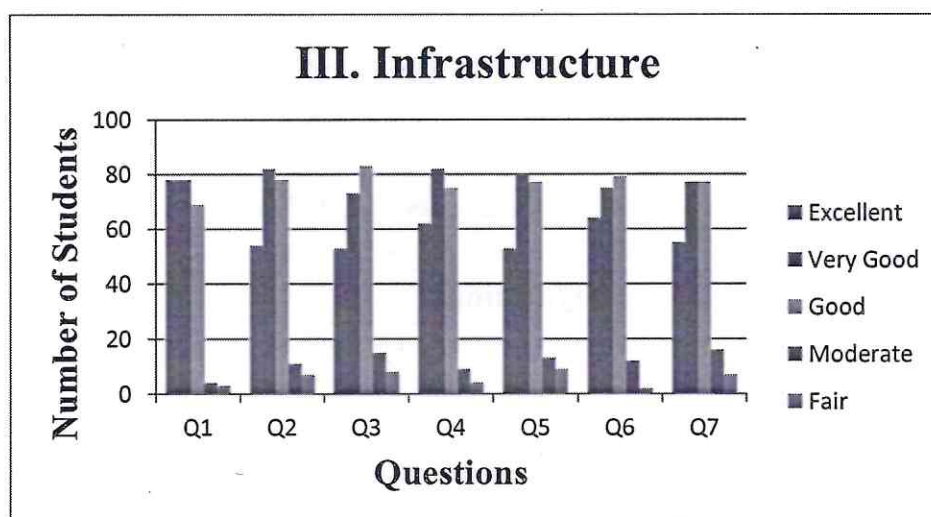
## I. Learning Resources and Progress



99% of 232 students who participated in the survey responded ‘good’ to ‘excellent’ to the question on ‘Relevance of the course content to the student’s needs’, 98% of the students expressed that ‘Availability of books, journals, magazines in the general and department libraries’ as ‘good’ to ‘excellent’ and the remaining 2% of them expressed their dissatisfaction. There was a positive response of 90% to the question on the ‘Usage of Technical aids such as LCD, Laptop, Computer, OHP’ while 10% expressed their dissatisfaction. 38.36% of the students opined that the support provided by the teachers to attend the online classes and examination as very good. 97.4% appreciated the mode of organization of seminars, conferences, workshops and guest lectures’ while the remaining 2.6% of them expressed that it was average and fair. 37.06% of students opined that the teachers motivated them for ‘Promotion of skill development for jobs and life’.

### III. Infrastructure

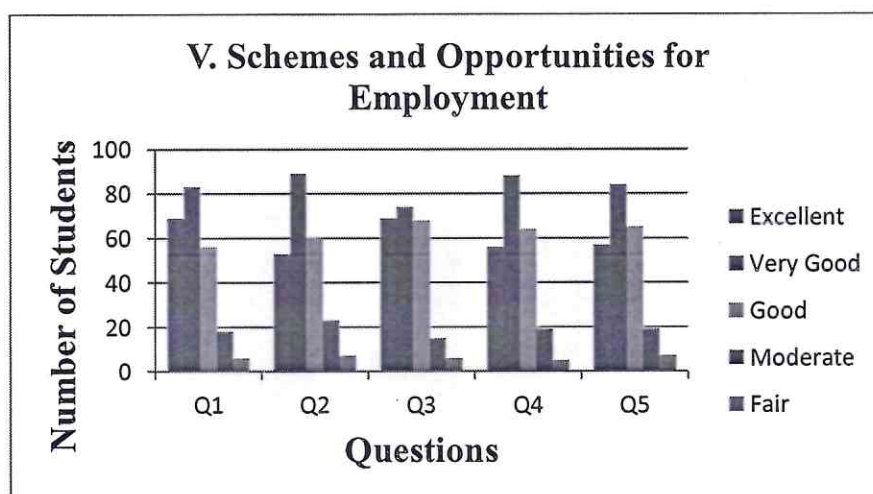
S.No.	Questions	Particulars	Excellent	Very Good	Good	Average	Fair
1	Availability of Spacious ventilated Classrooms, Multipurpose Hall & Seminar halls	Q1	78	78	69	4	3
2	Feel at home hostels with 24x7 medical care	Q2	54	82	78	11	7
3	Stationery Store and Canteen with variety of supplies	Q3	53	73	83	15	8
4	Facilities of RO water, Transport & uninterrupted power supply	Q4	62	82	75	9	4
5	Access of DTP /Xerox, ATM, Bank Extension Counter Facilities	Q5	53	80	77	13	9
6	Promoting eco-friendly campus	Q6	64	75	79	12	2
7	Innovative initiative-suspended coffee	Q7	55	77	77	16	7



Among all the components, 96.9% of the students have given highest rating for the 'Availability of Spacious ventilated Classrooms, Multipurpose Hall & Seminar halls'. Other facilities of the College viz., hostel and medical care, Stationery Store and Canteen, RO water, Transport, DTP /Xerox, ATM, Bank Extension Counter, etc. were also rated as excellent around by 25% of students.

## V. Schemes and Opportunities for Employment

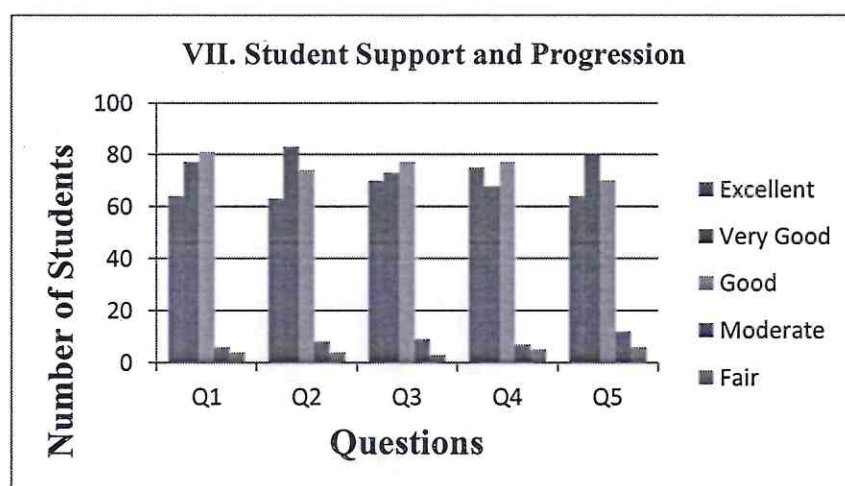
S.No.	Questions	Particulars	Excellent	Very Good	Good	Average	Fair
1	Functioning of Placement Cell	Q1	69	83	56	18	6
2	On-campus and Off campus job fairs	Q2	53	89	60	23	7
3	Functioning of Women Empowerment Cell, Entrepreneurship and Talent Development Cell	Q3	69	74	68	15	6
4	Availability of Job –oriented and Skill –oriented courses	Q4	56	88	64	19	5
5	Intensive coaching for competitive examinations	Q5	57	84	65	19	7



89.65% of the students who participated in the survey opined that the functioning of placement cell was good to excellent whereas the remaining 10.35% of them noted that they were fair and average. 87% of the students opined that the 'On-campus and Off campus job fairs' organized by the placement cell was good to excellent while the remaining 13% of them stated that it was average and fair. 31.89% of the students expressed that the 'Functioning of Women Empowerment Cell, Entrepreneurship and Talent Development Cell' were very good. 37.93% of the students stated that 'Availability of Job –oriented and Skill –oriented courses' were very good and 36.20% of the students rated that 'Intensive coaching for competitive examinations' was very good.

## VII. Student Support and Progression

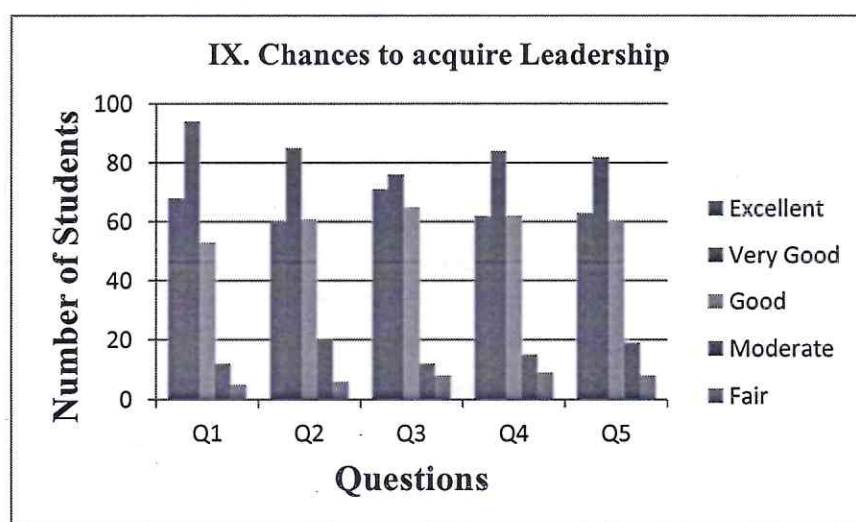
S.No.	Questions	Particulars	Excellent	Very Good	Good	Average	Fair
1	Remedial Coaching and Teaching	Q1	64	77	81	6	4
2	Courses for hostel students – Typing, Tailoring, Sewing, Cooking & Hindi classes	Q2	63	83	74	8	4
3	Financial assistance to the needy students from welfare funds	Q3	70	73	77	9	3
4	Cash Awards /Gold Medals/ Prizes to Winners/ Sports celebrities/ Best outgoing students	Q4	75	68	77	7	5
5	Fee concession to sports students	Q5	64	80	70	12	6



The students' opinion about the student support and progression is presented in Fig. 6. The students are highly satisfied with the 'Remedial Coaching and Teaching' provided by the teachers to promote the slow learners. 35.77% of the students viewed that 'Courses offered to hostile students – Typing, Tailoring, Sewing, Cooking & Hindi classes' were very good. 33% of the students rated that 'Cash Awards /Gold Medals/ Prizes to Winners/ Sports celebrities/ Best outgoing students' and 'Financial assistance to the needy students from welfare funds' as good. 34.48% of the students expressed that 'Fee concession provided to sports students' was very good.

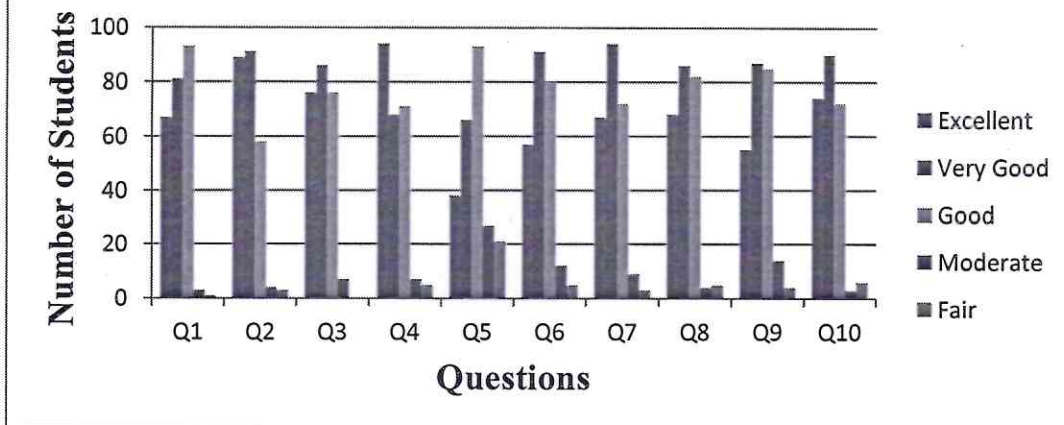
## IX. Chances to acquire Leadership

S.No.	Questions	Particulars	Excellent	Very Good	Good	Average	Fair
1	Democratic election for Student's Union Cabinet	Q1	68	94	53	12	5
2	Formation and function of Union Cabinet & Hostel Cabinet	Q2	60	85	61	20	6
3	Students' representation in Student Service Forums / Class	Q3	71	76	65	12	8
4	Interaction with Principal/Managing Board	Q4	62	84	62	15	9
5	Team Spirit in Sports and Social Welfare Activities	Q5	63	82	60	19	8



From the above table, it was inferred that nearly 40.5 % of the students viewed that democratic election for student's 'Union Cabinet' was very good. 36% of the students rated that the formation and functioning of 'Union Cabinet & Hostel Cabinet' and the students 'Interaction with Principal/Managing Board' was very good. 30.6% of the students viewed that 'Students' representation in Student Service Forums / Class' was excellent. 35.3% of the students opined that 'student's involvement in Sports and Social Welfare Activities' was highly satisfied.

## Student Satisfaction Survey ( 2020-2021) PG - I YEAR



In the above table among all the components, 98.3% of the students have given highest rating for infrastructure of the college, spacious and ventilated class rooms. 97.1% of the students opined that the support provided by the teachers to attend the online classes and examination and to keep up clean and eco-friendly campus with uninterrupted power supply as good to excellent and the remaining 2.9% of them expressed that it was average and fair. 96.1 % of the students stated that accessibility of library sources and online educational resources and the digital mode of communication were good to excellent and the remaining 3.9% of them expressed that it was average and fair. 38.3% of the students rated that hygienic drinking water offered by the college as excellent and support and assistance provided by office staff as very good. 37.1% of the students expressed that transport and conveyance facilities offered by the college to them was very good. 35.5% of the students opined that provision of amenities such as Store, Canteen, Xerox center, DTP, Bank Extension Counter & ATM as very good. 19.5% of the students viewed that the maintenance and cleanliness of wash rooms was average and fair.

*R. Barani*

**IQAC Coordinator**

**Dr. R. Barani**

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